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Terms, Conditions and Other information

We are delighted that you chose to stay with us, and we will do everything we can to make your stay unforgettable.

With our beautiful scenery, Antelope Park offers both relaxation and adventure. We welcome you to walk with lions, ride and interact with elephants, encounter wildlife on horseback, or enjoy our rich birdlife from a canoe.

Antelope Park is part of the African Encounter portfolio and is situated only twelve (12) kilometers from the city of Gweru in the Zimbabwe Midlands.

1. Facilities offered

Accommodation/Swimming Pool (Please bring towels)/Dining Area/Laundry Room/Conference venue/Bar/Coffee Shop/Curio Shop

ISLAND LODGE (3UNITS; 2 PEOPLE IN EACH; EN-SUITE)



Secluded romantic honeymoon suites. Thatched luxury, teak paneled en-suite lodges. Over-looking the river, 200-300m from reception. Doubled or twin, heater. One bedroom.

RIVER LODGE (4 UNITS; 4 PEOPLE & MOPANE 5 PEOPLE; EN-SUITE)



3 UNITS: Thatched en-suite (open-roof shower) lodges with raised wooden deck verandahs overlooking an inlet on the river. Twin or double plus a set of bunk beds, fridge, heater. Approx. 20 m from reception. One bedroom.

Mopane River Lodge

Mopane Lodge - Thatched en-suite (showers), with two spacious, inter-leading rooms, one with a double bed and the other with 3 single beds, approximately 200m from reception. Raised wooden deck verandah overlooking the river. Two Bedrooms.

RIVER TENTS (6 UNITS; 2 PEOPLE IN EACH; EN-SUITE)



East African style river tents. Permanent spacious canvas tent on gwaai-tile base, overlooking an inlet of the river. Twin beds, heater, fan. Approximately 20-60m from Reception.

FAMILY LODGE (1 UNIT; 12 PEOPLE IN TOTAL; EN-SUITE)



Acacia Lodge - Thatched en-suite (showers) with two spacious, inter-leading rooms, about 150m from reception. . Raised wooden deck verandah overlooking the river. One with double and single, other room with 6 single bed and ladder leading up to loft with 3 single beds. Two bedroomed.

STANDARD ROOM (7 UNITS; 2 PEOPLE IN EACH; NOT EN-SUITE)



Twin bedded (not en-suite) Situated close to ablution blocks. One bedroom. Approximately 150m from the Reception.

ALERT HOUSE (1 UNIT; 4 PEOPLE TOTAL; EN-SUITE)



A pretty brick-under-thatch lodge with 2 bedrooms (1 double, 1 twin) both with modern en suite (bath & shower). Fitted and fully equipped modern kitchen and spacious, fully furnished lounge and dining room with satellite TV, wall heaters & a fan

SELF-CATERING LODGES (2 UNITS; 12 PEOPLE IN SERENITY & 19 NTABA COMPLEX; EN-SUITE)



- 1) **Ntaba Complex**- A complex of three units, set on a picturesque hillside, approximately a five minute walk from reception. Access is across the bridge - the dry weather road (suitable for 4 x 4 vehicles only) can be used during the dry season, if necessary. Approximately 450m from Reception.

- Ntaba Main House - Brick under thatch fully serviced with the option of self-catering. Four teak furnished bedrooms, 2 of which are en-suite, 1 separate bathroom and toilet, spacious lounge cum dining room, with fitted kitchen. Four bedrooms. All bedrooms have singles.
 - Ntaba A-frame – A-Frame style lodge with en-suite (shower) bathroom. One bedroom. One double and one single bed.
 - Ntaba Back Cottages A & B- One bedroom each, brick under thatch teak furnished, with adjoining bathroom. Each back cottage is twin-bedded.
- 2) Serenity Self-catering lodge - Serenity is a pretty brick-under-thatch building which is fully serviced and provides the option of self-catering for guests. The 4 bedrooms are all teak furnished and can accommodate for as many as 12 people. 2 of the bedrooms are en-suite, with the remaining 2 sharing bathroom and toilet facilities. The lodge has fully furnished dining room, lounge and kitchen. The guest house is situated 1.5km from the main camp.

CAMPING (6 UNITS; 25 PEOPLE ON EACH UNIT; COMMUNAL ABLUTIONS)



Manicured lawns overlooking the river. Braai / barbecue facilities, shared ablutions, plug points.

NB: Occasionally, at managements' discretion, additional adults shall be permitted to occupy the accommodation units.

2. Payment

- a. Once a booking is made, a pro forma invoice is issued. If paid before the expiry of the quote, accommodation and pre-booked package prices will be held, in the event of a price review. All other costs are payable at the prevailing rate on the day of arrival, and are subject to change without prior notice.
- b. 50% deposit payment to the value of rooms reserved is required a month before arrival to confirm bookings, subject to the cancellation policy. Reservations will only be guaranteed once payment is made and proof of payment is received. Reservations will be canceled if payment is not received three days prior to arrival.
- c. All Zimbabwean residents must have proof of residency, i.e. ID, Driver's license or passport or copy of relevant permit (work, diplomatic or employment permits or dependent visa).
- d. Accommodation reserved is subject to automatic cancellation if payment is not received 3 days prior to arrival.
Payments for groups, which constitute ten people or more, must have a 50% deposit paid a month before arrival and the balance received 10 days prior to arrival in full.

3. Cancellation Policy

Cancellations must be advised and acknowledged in writing.

Cancellations will be subject to the following:

No of days prior to arrival	Cancellation Fee & Applicable Policy
30 days plus	No charge
21 – 29 days	50% of pro forma value
11 - 20 days	75% of pro forma value
0 – 10 days	100% of pro forma value

4. Children's Policy

Definitions:

Infants: refers to guest of 2 years and below.

Children: refers to guests aged from 3-11 years.

Adults: refers to guests of 12 years and above.

5. Alcohol.

Antelope Park has an in-house bar and as such no alcohol is permitted from outside the camp.

6. Domestic Pets:

Unfortunately, guests are not permitted to bring pets onto the premises.

7. Check in Time:

Check into accommodation	:	2:30 PM
Check out of accommodation	:	10:00AM

8. Meals:

Dining times:

Breakfast	:	8.00 – 9.00 am
Lunch	:	1.00 – 2.00 pm
Dinner	:	6.30 – 8.00 pm

Please communicate any dietary requirements when making reservations, and to reception upon arrival.

Room service is not available in any accommodation.

Self-catering is only available to campers and residents of Self-catering lodges.

9. Access:

The park consists of 3,000 acres of open savannah grassland and various types of Zimbabwe bushveld and provides excellent game viewing, bird-viewing and photographic opportunities. It is located 12km from Gweru, 300km South West of Harare and 160km north east of Bulawayo. The turn off is on the main Gweru – Bulawayo road.

An Airstrip is located close by for private air charter - Contact the Civil Aviation Authority and Gweru City council.

10. Health:

Situated in a Malaria Free Zone

11. Power Supply

Due to the nature of power supply in Zimbabwe, power supply can be erratic. There is a generator, and every effort will be made to ensure uninterrupted lights, however, geysers and plug points cannot be used while the generator is in use.

12. Affiliate Companies

Best of Zimbabwe, we offer a 10% discount on accommodation only for card holders.